

No : 032/Sec/Eks.Sec/LoA/ICOEN/2019
Subject : Letter of Acceptance
Attachments : 2 pages

Notification for Ms. Siti Maria, Mr. Yundi Permadi Hakim and
Mr. Dio Caisar Darma

Dear Esteemed Author(s),

On behalf of the Organising Committee (OC) of the **6th ICOEN 2019**, which will be hosted by Universitas Ciputra (UC) in Surabaya, Jawa Timur, Indonesia, on 28 August 2019 we are very pleased to inform you that your full paper, the title of which appears below **has been accepted** for this conference.

Title:

PERCEPTIONS OF SERVICE QUALITY AND CORPORATE IMAGE AGAINST
SATISFACTION AND CUSTOMER LOYALTY

Based on the conference reviewer, your paper is entitled to be published in the proceedings:

NO	Publication Option
1.	Proceedings of the 6 th ICOEN and will be indexed on Google Scholar

You are now officially invited to attend the conference as a **presenter(s)**. In this connection, we would like you to fill out a Confirmation Form (Attachment 1) to indicate whether you will attend the conference and Confirmation Payment (Attachment 2) as the payment confirmation. We would like you to send back Attachment 1 and Attachment 2 as the confirmation to email: icoen@ciputra.ac.id.

Should you have any queries, please do not hesitate to contact the OC at icoen@ciputra.ac.id or keep in touch with our contact persons: Mrs. Liesty (+6231 7451699 ext.7023; lpadmawidjaja@ciputra.ac.id) or Ms. Anti (+6231 7451699 ext.8336; christina.sudyasjayanti@ciputra.ac.id)

We look forward to meet you at Surabaya in the end of August.

Dr. Tommy Christian Efrata
Chair of the Organising Committee



Attachment 1

CONFIRMATION FORM

As the corresponding author of the accepted paper, you are kindly requested to fill out the following form to confirm whether you will attend the 6th ICOEN at Universitas Ciputra in Surabaya, East Java, Indonesia, on August 28th, 2019.

This form is made to obtain an estimate of how many people will attend the conference and the publication option. The Conference Organising Committee wishes to thank you for the information that you provide.

Author

Name :
Institution :
Phone Number :
Paper Title :

Attendance Confirmation : Yes No

Co- Author

NO	Co-Author Name	Attendance Confirmation
1.		<input type="checkbox"/> Yes <input type="checkbox"/> No
2.		<input type="checkbox"/> Yes <input type="checkbox"/> No
3.		<input type="checkbox"/> Yes <input type="checkbox"/> No
4.		<input type="checkbox"/> Yes <input type="checkbox"/> No
5.		<input type="checkbox"/> Yes <input type="checkbox"/> No

Attachment 2

PAYMENT CONFIRMATION

For External Participants

Registration Fee

On behalf of your payment, please confirm your payment by put (√) on your option.

No	Information	Qty	Fee
1.	Registration for non author		<input type="checkbox"/> Rp800.000,00 or USD 60 @ person
2.	Registration for author non presenter		<input type="checkbox"/> Rp800.000,00 or USD 60 @ person
3.	Registration of presenter for national participants		<input type="checkbox"/> Rp1.500.000,00 @ paper
4.	Registration for international participants		<input type="checkbox"/> USD 220 @ paper
5.	Additional paper submission for first author		<input type="checkbox"/> Rp500.000,00 or USD 35 @ paper

*) Please put (√) on your option.

Publication Option and fee

On behalf of your publication, we offer three options for publication as below.

NO	Publication	Fee
1.	Journal (JAM, JEE, and GamaJB)	*) Please directly contact the publisher
2.	Proceedings of a reputable Publisher and will be submitted for further indexing to Scopus	<input type="checkbox"/> Rp1.500.000,00 or USD 110 @ paper
3.	Proceedings of the 6 th ICOEN and will be indexed on Google Scholar	<input type="checkbox"/> Rp250.000,00 or USD 20 @ paper

*) Please put (√) on your option.

**Total Registration fee and
Publication Fee**

Rp or USD

Please transfer registration and publication fee **before August 12, 2019** to:

Yayasan Ciputra Pendidikan account number: 142-008-868-8683

Bank Name: Bank Mandiri cabang Pemuda.

Swift code: **BMRIIDJA**. Message to Beneficiary: *Name of Author_ICOEN2019*

icoen.org

icoen@ciputra.ac.id

CitraLand CBD,

Surabaya, Indonesia