

[jk] Article Review Request

External Inbox x



Fajar Kusnadi Kusumah Putra <jurnal@stp-bandung.ac.id>
to me ▾

Oct 13, 2022, 6:54 PM (2 days ago) ☆ ↶ ⋮

Mr. Erwin Kurniawan A.:

I believe that you would serve as an excellent reviewer of the manuscript, "THE ROLE OF PERCEIVED VALUE IN MODERATING THE EFFECT OF TOUR GUIDE SERVICE QUALITY ON TOURIST SATISFACTION IN UBUD MONKEY FOREST," which has been submitted to Jurnal Kepariwisata: Destinasi, Hospitalitas dan Perjalanan. The submission's abstract is inserted below, and I hope that you will consider undertaking this important task for us.

Please log into the journal web site by 2022-10-17 to indicate whether you will undertake the review or not, as well as to access the submission and to record your review and recommendation.

The review itself is due 2022-10-31.

Submission URL: <https://journal.stp-bandung.ac.id/index.php/jk/reviewer/submission?submissionId=829&reviewId=254&key=VhjBDu>

Thank you for considering this request.

Fajar Kusnadi Kusumah Putra
fap@stp-bandung.ac.id

"THE ROLE OF PERCEIVED VALUE IN MODERATING THE EFFECT OF TOUR GUIDE SERVICE QUALITY ON TOURIST SATISFACTION IN UBUD MONKEY FOREST"

This research aims to determine the influence of tour guide service quality on tourist satisfaction in Monkey Forest Ubud moderated by perceived value. This research uses quantitative research methods using the structural equation model Partial Least Square (SEM-PLS). The sampling technique used was a purposive sampling technique where 400 respondents were selected with the Yamane taro formula and analyzed using SmartPLS 3. First, this research's results show that the service quality of a tour guide has a positive and significant effect on tourist satisfaction. Second, Perceived Value moderated the relationship between service quality and tourist satisfaction. This research provides a practical contribution for tourist attraction managers to always pay attention to the service quality and effect or value felt by tourists when they visit a tourist destination. For that, the tourist attraction manager can always continue to pay attention to all aspects of tour guide services to cause tourist satisfaction.

**Erwin Kurniawan A**

to Fajar ▾

2:06 AM (0 minutes ago)



Yth. Bpk/Ibu Editor Jurnal Kepariwisataan,

Terima kasih atas kepercayaan anda dan dewa kolega untuk menunjuk saya sebagai pengulas. Tentu saya menyetujuinya. Semoga anda sehat selalu. Saya sangat mengapresiasi dan menghargai kebijaksanaan anda. Akan tetapi, ketika saya masuk di OJS, tampak ada masalah dan sedikit gangguan terkait sistem jurnal yang tidak terakses. Untuk itu, mohon panduan Bpk/Ibu untuk membantu mengatasi problem tersebut. Menunggu respon positif darimu.

Salam hormat,

Erwin Kurniawan A.



Reply

Forward

Review: THE ROLE OF PERCEIVED VALUE IN MODERATING THE EFFECT OF TOUR GUIDE SERVICE QUALITY ON TOURIST SATISFACTION IN UBUD MONKEY FOREST

- 1. Request
- 2. Guidelines
- 3. Download & Review
- 4. Completion

Request for Review

You have been selected as a potential reviewer of the following submission. Below is an overview of the submission, as well as the timeline for this review. We hope that you are able to participate.

Article Title

THE ROLE OF PERCEIVED VALUE IN MODERATING THE EFFECT OF TOUR GUIDE SERVICE QUALITY ON TOURIST SATISFACTION IN UBUD MONKEY FOREST


Abstract

This research aims to determine the influence of tour guide service quality on tourist satisfaction in Monkey Forest Ubud moderated by perceived value. This research uses quantitative research methods using the structural equation model Partial Least Square (SEM-PLS). The sampling technique used was a purposive sampling technique where 400 respondents were selected with the Yamane taro formula and analyzed using SmartPLS 3. First, this research's results show that the service quality of a tour guide has a positive and significant effect on tourist satisfaction. Second, Perceived Value moderated the relationship between service quality and tourist satisfaction. This research provides a practical contribution for tourist attraction managers to always pay attention to the service quality and effect or value felt by tourists when they visit a tourist destination. For that, the tourist attraction manager can always continue to pay attention to all aspects of tour guide services to cause tourist satisfaction.

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Review Schedule

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| 13-10-2022 | 17-10-2022 | 31-10-2022 |
| <i>Editor's Request</i> | <i>Response Due Date</i> | <i>Review Due Date</i> |

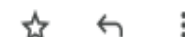
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**Brantas Brantas**

to me ▾

10:09 AM (2 hours ago)



Mr. Erwin Kurniawan A.:

Just a gentle reminder of our request for your review of the submission, "THE ROLE OF PERCEIVED VALUE IN MODERATING THE EFFECT OF TOUR GUIDE SERVICE QUALITY ON TOURIST SATISFACTION IN UBUD MONKEY FOREST," for Jurnal Kepariwisata: Destinasi, Hospitalitas dan Perjalanan. We were hoping to have this review by 31-10-2022, and would be pleased to receive it as soon as you are able to prepare it.

Submission URL: <https://journal.stp-bandung.ac.id/index.php/jk/reviewer/submission?submissionId=829&reviewId=254&key=smBHjp>

Please confirm your ability to complete this vital contribution to the work of the journal. I look forward to hearing from you.


Brantas Brantas

brantas052@gmail.com

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Review:THE ROLE OF PERCEIVED VALUE IN MODERATING THE EFFECT OF TOUR GUIDE SERVICE QUALITY ON TOURIST SATISFACTION IN UBUD MONKEY FOREST

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Revisions Required ▼

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Erwin Kurniawan A

2:07 PM (0 minutes ago)



to Brantas

Yth editor jurnal,

Setiap kali "log in" ke sistem dan berkali-kali juga saya tidak bisa mengupload "manuskrip" yang telah direview ataupun menambah komentar/diskusi. Secara umum, ada perbaikan yang wajib dikoreksi oleh para pengarang sebelum memasuki proses publikasi. Oleh karenanya, saya melampirkan file ulasan di e-mail ini. Anda dapat mengunduhnya dan menyalurkan hasil rekomendasi pengulas ke para pengarang. Selain itu, saya juga berharap agar memperoleh semacam "sertifikat" atau "SK" sebagai pengulas dari Jurnal ini, dimana ini penting untuk pelaporan ke pihak Fakultas dan Universitas dalam rangka kegiatan akademik. Menunggu respon positif dari Bpk/Ibu selaku dewan editor.

Sukses selalu dan hormat,

Erwin Kurniawan A.



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