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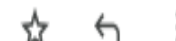Pilih File manuscript_purwadi et al.docx

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FMEA Approach of Lean Sig Sigma Implementation: Estimating the Value of COPQ

👤 Purwadi, Syaharuddin Y*, Alexander Sampeliling

Abstract

Lean and Six Sigma are a comprehensive concept in business systems. The strength of this concept is that it is able to provide tangible results for the company, so it requires implementation and measurable evaluation steps. The implementation step of Lean Sig Sigma must use two approaches, is a Lean approach to eliminate waste processes and reduce variations in products. This article discusses the changes resulting from the implementation of Lean Sig Sigma because there are differences in the cost of quality between the conditions before and after the implementation. Cost of Poor Quality (COPQ) is the cost due to defects in processes, products, and services. COPQ is defined as the costs that must be incurred to resolve failures and damage in the process. The measurement method used to estimate the value of CPOQ requires initial measurements. The constraint faced in this estimation was that there was no measure available at the start of the project. To overcome these limitations, we use a weighted risk approach based on potential failures to calculate the costs of the ongoing process. Furthermore, the paper also presents the steps in Lean Sig Sigma. In addition, the evaluation mechanism uses Lean Sig Sigma with the FMEA approach to COPQ.

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